



REMI GARZA, CERA
ELECTIONS ADMINISTRATOR

Press Release

May 11, 2022 r6

For Immediate Release

"Unauthorized Access to Cameron County Election Personnel Information Reported"

Brownsville, TX-Cameron County Election personnel and poll workers are receiving letters from Easy Vote, a company that provides poll worker management software to the Cameron County Election Office, notifying them that an unauthorized actor accessed certain files that may have contained their personal identification information. The letter explains that after an investigation by the company that the online storage location files accessed contained some information that included names, social security numbers and driver's license numbers of poll workers from Cameron County. Easy Vote has also been in communication with law enforcement agencies and are supporting their investigations.

Remi Garza, Elections Administrator, stated, "We recognize that this is a serious situation and advise everyone who receives one of the letters to follow the recommendations provided by Easy Vote. At this time, we do not know if the information was accessed with malicious intent nor if the information was duplicated and in a format that can be accessed at a later date. We do know that not only has the Elections Office taken steps to prevent this type of unauthorized access from reoccurring, but that Easy Vote has taken additional protective measure to secure the information with which they were entrusted."

Easy Vote's letter further explains that an unauthorized actor accessed files in the Easy Vote online storage system between January 29, 2022 and January 31, 2022 and made it available on the internet. This storage system is separate from Easy Vote's main system and data. After steps to disable access to the online storage system and to migrate files to a cloud environment, it appears that subset of file remained in the storage location after the migration until March 10, 2022.

Mr. Garza also stated, "The Cameron County Elections Office was contacted on February 7, 2022, that information associated with our poll workers may have been included in these files. However, at that time, while the investigation was underway, we did not know if any of the information accessed was related to our use of their software was involved. Now that they have concluded the initial investigations individuals whose records were included in the accessed online storage files are receiving notification letters. This includes myself, members of our staff and poll workers who have worked elections in the past. We understand the frustration and concern recipients are feeling, as we ourselves are going through them. But, if we take steps to protect our credit information we may avoid any long-term consequences from this occurrence."

For More Information, please contact Mr. Remi Garza at 956-544-0809.

EasyVote Solutions
Mail Handling Services
777 E Park Dr
Harrisburg, PA 17111



May 4, 2022

EasyVote Solutions understands the importance of protecting information. We are writing to let you know of an incident that involved your information. This letter explains who we are, what occurred, what we are doing in response, and what you can do.

EasyVote provides software that our customers use for election process management, including poll worker management. We have your information because one of our customers, Cameron County, used our software to manage the documents you submitted in connection with your role as a poll worker.

We were notified that certain files that may have come from an EasyVote system were available on the internet. We immediately started an investigation and reviewed the forum where these files were available. We identified some files that matched the kinds of files we receive from our customers, so we then identified and reviewed the online storage system where we store these kinds of files. We immediately took steps to disable access to that storage system, and a cybersecurity firm that has assisted other companies in similar situations was engaged. We also have been in communication with law enforcement and are supporting its investigation.

The evidence indicated that an unauthorized actor accessed files in an EasyVote online storage system between January 29, 2022, and January 31, 2022, and made them available on the internet. This storage system is separate from EasyVote's main system and data. When we learned of the incident, we immediately took steps to disable access to the online storage system and to migrate the files to our normal cloud environment. It appears that a small subset of files remained in the online storage location after the migration until March 10, 2022, and an unauthorized actor accessed some of those files. That subset of files has now been migrated to EasyVote's normal cloud environment as well.

The investigation was able to determine that an unauthorized actor accessed certain files in the online storage location, but because it was not able to determine whether other files were accessed, we conducted a careful review of the files in the storage location. We determined that files in the storage location contained some of your information, including your name, Social Security number, and driver's license number. We have notified your county or city that your information was involved.

We want to assure you that we take this very seriously. We are offering you a complimentary one-year membership to Experian IdentityWorksSM Credit 3B. This product helps detect possible misuse of your information and provides you with identity protection support. IdentityWorksSM Credit 3B is completely free to you, and enrolling in this program will not hurt your credit score. Additional information on identity theft prevention and instructions on how to activate your complimentary one-year membership are provided with this letter.

We regret that this incident occurred and apologize for any inconvenience. To prevent something like this from happening again, we have migrated our files to a new environment with additional security controls, and we are looking for opportunities to further enhance our existing security measures. If you have any questions, please call 1-833-444-4457, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Eastern Time.

Sincerely,

A handwritten signature in black ink, appearing to read "Ron Davis".

Ron Davis