

BATCH 1 Questions & Answers (2 pages)

Q: Can we obtain the current vision plan rates?

A: Please refer to attachment labeled "Exhibit F".

Q: Many agencies have already contacted our office asking us to bid on their behalf and we want to be careful not to disrupt the current benefit chain if possible. Is there a current agent assigned to the vision plan and if so, what is their commission percentage?

A: An "Agent Services" tab was included in the questionnaire, please fill it out in case of responding with an agent. Commissions are to be disclosed clearly.

Q: In today's world, many are still working remote. Will electronic signatures be acceptable instead of the RFP's requirement of original signatures?

A: No

Q: Please confirm the employer contribution amount or percentage, if any?

A: This benefit is a voluntary benefit. There is no employer contribution.

Q: Is there a census available that shows the total number of eligible employees?

A: Available census data has been released with the original posting of RFP. Please refer to attachment labeled "Exhibit D Census"

Q: Are renewal rates available?

A: Current rates have been released with this addendum. Please refer to attachment labeled "Exhibit F".

Q: Is a rate history available?

A: Current rates have been released with this addendum. Please refer to attachment labeled "Exhibit F".

Q: Our information indicates that there is an independent agent currently receiving commissions on the vision plan. Since the RFP request is for quotes to be priced net of commission, is the intent for commissions that are being paid to this agent to cease?

A: An "Agent Services" tab was included in the questionnaire, please fill it out in case of responding with an agent. Commissions are to be disclosed clearly.

Q: Is the intent to have a sole vision carrier, or potentially multiple carriers?

A: The intent is to have a sole vision carrier.

Q: Please confirm that a non-officer individual with the authority to bind a contract is sufficient to sign all applicable signature documents required for this RFP submission.

A: Yes, but attach documentation as proof that individual signing has binding contractual authorization to sign on behalf of your firm.

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Q: Please confirm that in order to minimize printing, we can provide large attachments and requested samples and brochures on USB.

A: large attachments and requested samples should be printed

A: Please confirm if commissions are currently included in the rates provided in the RFP.

A: An "Agent Services" tab was included in the questionnaire, please fill it out in case of responding with an agent. Commissions are to be disclosed clearly.

Q: Please confirm if our quote should be net of commissions.

A: An "Agent Services" tab was included in the questionnaire, please fill it out in case of responding with an agent. Commissions are to be disclosed clearly.