



Cameron County Parks & Recreation

33174 State Park Rd 100 • South Padre Island, Texas 78597

Phone: (956) 761-3700 • Fax: (956) 761-5317 •

<http://www.co.cameron.tx.us/parks/index.htm>

July 28, 2022

NOTICE TO CAMERON COUNTY RV GUESTS REGARDING THE NEW RESERVATION SYSTEM FOR ISLA BLANCA, ANDY BOWIE & ADOLPH THOMAE JR. COUNTY PARK

The Cameron County Parks and Recreation Department is pleased to announce that it successfully went live with a new campground reservation system on July 18, 2022. The new system integrates some important changes to online reservations, which are important for guests to note. The following reservation rules have either been modified or changed.

- We will be phasing out rvparkreservations@co.cameron.tx.us in the coming months. Each park will now have their own email address. Please see below:
 - Isla Blanca Park: ibpreservations@co.cameron.tx.us
 - Andy Bowie Park: abpreservations@co.cameron.tx.us
 - Adolph Thomae Jr, County Park: atpreservations@co.cameron.tx.us
- The 30-day rule (a rule in the previous system) for monthly reservations is no longer in effect with the new system. Guests making monthly or long-term reservations are going to want to end their reservation (check-out date) on the same calendar date which it started (check-in date) in order to receive the monthly rate. *Examples: For a monthly rate on a one-month reservation, enter July 1st – August 1st or January 17th – February 17th, etc.; For a monthly rate on reservations spanning multiple months, enter October 1st – December 1st or May 13th – September 13th, etc.* Monthly or long-term reservations made for less time than the “calendar-date to calendar-date” will incorporate daily and/or weekly charges, resulting in a higher rate.
- The URL (web address) for the reservation system has changed. So, if you have the previous system’s URL saved to your internet browser, it’s going to be important to delete it and save the new one(s). The new URL(s) can be found on the County Parks website and the Cameron County website, both of which are listed below.
 - New Reservation site URL: <https://www.cameroncountytexas.gov/parks-coastal-parks/parks-rv-reservations/>
 - Individual Park URLs
 - Isla Blanca Park: <https://www.bookyoursite.com/isla-blanca-park/availability>
 - Andy Bowie Park: <https://www.bookyoursite.com/andy-bowie-county-park/availability>
 - Adolph Thomae Jr, County Park: <https://www.bookyoursite.com/adolph-thomae-jr-county-park/availability>

- Recurring monthly fees will now be due on the calendar-date of the subsequent recurring month. *Example: The recurring payment for a reservation from May 13th through September 13th would be due on or before the 13th of each subsequent month.*
- There is no grace period for late payments. A \$25.00 late fee will be assessed for each day a payment is late. Late fees were previously the equivalent of a one night's stay.
- Guests will now see a \$5.00 dollar "Transaction Fee" for reservations and/or cancelations. There is also a 2.5% "Convenience fee" shown for credit card transactions. This 2.5% rate has decreased from the previous fee of 3%.
- August will now be included as a peak season month like June and July, whereas peak season rates will apply.
- Park Space Agreements are now available online for guests to fill out and electronically sign. We encourage guests to take advantage of this feature in an effort to minimize your time spent checking in.

Other system enhancements like online recurring monthly payments for long-term reservations and system text messages for disseminating important information will be forthcoming. Please feel free to contact any one of our respective offices with any questions or send an email to their respective new email address (listed above). We thank you in advance for your patronage and look forward to seeing you soon.

Office Hours and Telephone Numbers:

Isla Blanca Park

Office Hours: 8:00 AM to 7:00 PM
 Phone Reservations: (956)772-0131 | (956)761-5493 | (956)761-5494

Andy Bowie Park

Office Hours: 8:00 AM to 7:00 PM
 Phone Reservations: (956)761-3704

Adolph Thomae Jr. County Park

Office Hours: 7:00 AM to 9:00 PM
 Phone Reservations: (956)748-2044

Sincerely,

Joe E. Vega
 Parks Director